

PRIVACY POLICY

Skills 4 is committed to ensuring that your personal information is used properly and is kept securely. This Privacy Policy explains how we will collect and use your personal information.

DATA CONTROLLER

Any personal information that you provide to us is controlled by Skills 4 (a trading name of I&F Limited). Skills 4 is registered as a data controller with the Information Commissioner under reference: ZA097176. Skills 4 Pharmacy is a company registered in England and Wales with company number 05166983. Our registered office is at Skills 4 Ltd, The Barn 119 Garstang Rd, Cloughton-on-Brock, Preston, PR3 0PH. If you have any queries about the information, we hold about you, please contact the Office Manager, who you may write to at the above address.

COLLECTION OF YOUR PERSONAL INFORMATION

We may collect information about you in a number of ways. For example, when you visit our website, you may be asked to provide information about yourself, or if you are a learner undertaking online work and assessments via our online portal, OneFile, we will obtain information from you at the point when you sign up to a course. This may include your name, address, telephone number, national insurance number and information about the course(s) you are taking. You may also provide personal information to us when you contact us via the form on our website, or by email, telephone or letter. When you provide personal information to us or we collect personal information from other sources, we will treat that information in accordance with this Privacy Policy.

SHARING OF YOUR PERSONAL INFORMATION

We may share your personal information with third parties in the following ways:

We sometimes use agents and service providers to process personal information on our behalf. For example, we may use third parties to send mail and to maintain our IT systems. Where we use agents and service providers to process your personal information, we will ensure that they have adequate security measures in place to safeguard your personal information.

We will release your personal information when we are required to do so for legal or regulatory purposes or as part of legal proceedings.

If you are a learner, we may share your personal information with your employer, to enable them to monitor your progress.

If you are a learner or prospective learner making an application to study a qualification (or where you are an employer applying on behalf of a prospective learner), we may pass your personal information to the further education providers which deliver that qualification. This will enable the further education provider in question to contact you in relation to signing you up to one of their learning programmes.

ACCESS TO YOUR PERSONAL INFORMATION

You have the right to request a copy of the personal information that we hold about you and to have any inaccuracies corrected. We will ask for confirmation of identity before we disclose any personal information. Please address requests to the Data Protection Officer, Skills 4 Ltd, The Barn 119 Garstang Rd, Cloughton-on-Brock, Preston, PR3 0PH.

TELEPHONE CALLS

All calls may be monitored and recorded for training purposes.

UPDATES

We may update this Privacy Policy from time to time. Please ensure that you check the Privacy Policy on our website regularly for updates.